

Mr. CRAIG NOBLE,
COMMUNITY SAFETY,
c/o TOWN HALL
CASTLE CIRCUS
TORQUAY
TQ1 3DR



MR. A. RYAN,
[REDACTED]
TORQUAY,
[REDACTED]
28/9/15

RE. LETTER OF 23RD SEPTEMBER.

Dear Craig,

First of all it was not my intention to ^{not} inform you of the incident I forgot that I had to, it has been a while since I have read the booklet.

I was charged by the police for driving without due care and attention. The Magistrate put seven points on my license and a fine of £785 of which I am paying off in instalments. You have my permission to check with the DVLA the status of my driving license.

On the night in question I picked up my passenger a job given to me by Price First Taxis from Derwent road to Royal Crescent Exeter. My passenger and I had no knowledge where Royal Crescent was so we were using the Sat Nav on the P.D.A. and my car's inboard

As we were nearing Exeter the night ~~control~~ controller informed me I had a follow up

job in Exeter. The PDA then changed to the follow up job leaving me with just the inboard Sat Nav for Royal Crescent.

I then found that Telegraph Hill was closed off and was directed onto the A38 at Spalford Spitts. It was all corded off making me totally reliant on the inboard Sat Nav.

It informed to turn onto the A30 after entering the A30 it then informed me to turn around without thinking I did as directed. At the time it was pitch black with no other traffic around.

On turning around I found two cars heading towards me. One car swerved to avoid me. I then realized what I had done stopped as soon as it was safe to do so and went back to see if I could help and wait for the police and Ambulance.

Afterwards I asked the night controller why he had changed the job and he informed me he thought my client knew where she was going?

Craig I believe if the job had still been on the PDA with the map I would never have taken the wrong direction and the incident would never have happened.

I am, yours sincerely